

Reported issues

#	Project	Tracker	Status	Priority	Subject	Raised By	Assignee	Created	Client
12007	Client Support - Sevana Hospital	Bug	New	Low	DISCOUNT REQUEST		Sreejesh CP	12/04/2025 08:00 AM	
11950	Client Support - Sevana Hospital	Feature	New	High	EATZ - NEED PROVISION TO ADD NEW STAFF		Anshad Anwar	12/03/2025 04:48 AM	
11949	Client Support - Sevana Hospital	Feature	New	High	EATZ - ITEM WISW BILL DETAILS		Anshad Anwar	12/03/2025 04:47 AM	
11948	Client Support - Sevana Hospital	Feature	New	High	ID - Surgery details report needed		Sreejesh CP	12/03/2025 04:25 AM	
10984	Client Support - Sevana Hospital	Bug	New	Medium	Debit Note Register		Sreejesh CP	10/29/2025 06:02 AM	
10983	Client Support - Sevana Hospital	Bug	Resolved	High	Pharmacy Item Formulary		Sreejesh CP	10/29/2025 05:53 AM	
10857	Client Support - Sevana Hospital	Support	Resolved	High	Tally Interfacing - Software posting excel format change		Anshad Anwar	10/22/2025 07:07 AM	
10800	Client Support - Sevana Hospital	Support	New	High	ID - Insurance tracker new		Sevana Hospital	10/18/2025 06:24 AM	
10501	Client Support - Sevana Hospital	Bug	New	Low	IT - User Rights		Sevana Hospital	10/09/2025 08:29 AM	
10329	Client Support - Sevana Hospital	Bug	Resolved	Critical	DRR Mismatch On 30-09-2025		Sreejesh CP	10/03/2025 10:13 AM	
10315	Client Support - Sevana Hospital	Feature	New	Low	Stock Consumption Screen		Sreejesh CP	10/02/2025 07:05 AM	
10314	Client Support - Sevana Hospital	Feature	New	Low	Round Off Logic		Sevana Hospital	10/02/2025 06:27 AM	
10272	Client Support - Sevana Hospital	Feature	New	Low	Specialty Wise Follow up - Validity Period (Gap Document)		Sreejesh CP	09/30/2025 11:49 AM	
10208	Client Support - Sevana Hospital	Support	New	Low	Insurance Tracker New Report. Column addition, Data change, Filter addition		Sreejesh CP	09/27/2025 08:06 AM	
10207	Client Support - Sevana Hospital	Support	New	Low	ID - Revenue Collection Dashboard Insurance tile		Sreejesh CP	09/27/2025 05:48 AM	
10206	Client Support - Sevana Hospital	Support	Resolved	High	ID - Gross Collection logic and its update in Revenue Collection Dashboard and other relevant areas		Sreejesh CP	09/27/2025 05:34 AM	
10205	Client Support - Sevana Hospital	Support	Resolved	Low	ID - Room Revenue Report LOS duplication, LOS in numerals only		Sreejesh CP	09/27/2025 04:52 AM	
9792	Client Support - Sevana Hospital	Feature	Resolved	Low	Popup needed with proper message for expired patient's UHID		Sreejesh CP	09/12/2025 07:41 AM	
9791	Client Support - Sevana Hospital	Feature	Resolved	Low	Popup needed with proper message for inactive UHID		Sreejesh CP	09/12/2025 07:35 AM	
9733	Client Support - Sevana Hospital	Feature	Dev In Progress	Low	Pharmacy Dispense web version		Sreejesh CP	09/10/2025 03:30 PM	
8941	Client Support - Sevana Hospital	Feature	Resolved	High	Appointment/booking provision in website		Sevana Hospital	08/09/2025 12:38 PM	
8938	Client Support - Sevana Hospital	Support	Resolved	Low	Report-Bill Cancellation/Refund Report need to show the refund details		Sevana Hospital	08/09/2025 06:14 AM	
8469	Client Support - Sevana Hospital	Feature	Feedback	High	Patient Details Report - ID Sir		Sreejesh CP	07/17/2025 07:47 AM	
8465	Client Support - Sevana Hospital	Feature	Resolved	High	CQI Report LAB - NABH Purpose		Sevana Hospital	07/17/2025 05:48 AM	

#	Project	Tracker	Status	Priority	Subject	Raised By	Assignee	Created	Client
7926	Client Support - Sevana Hospital	Bug	Resolved	High1	DRR Mismatch On 22-06-2025		Sevana Hospital	06/23/2025 10:34 AM	
7018	Client Support - Sevana Hospital	Feature	Dev Completed	High1	Convert to Credit option need to ask staff employee number		Anshad Anwar	05/17/2025 05:22 AM	
7017	Client Support - Sevana Hospital	Feature	Resolved	High	non-consolidated active advance view needed in adjustment screen and in advance report		Sevana Hospital	05/17/2025 02:47 AM	
6956	Client Support - Sevana Hospital	Support	New	High2	Product Code		Sevana Hospital	05/15/2025 10:08 AM	
6743	Client Support - Sevana Hospital	Feature	Dev Completed	Medium 1	tally integration		Sevana Hospital	05/06/2025 08:37 AM	
6668	Client Support - Sevana Hospital	Support	Resolved	High2	Package revenue in DRR		Sevana Hospital	05/01/2025 11:33 AM	
6586	Client Support - Sevana Hospital	Feature	New	High2	Report needed to get details of purchase and returns		Sevana Hospital	04/29/2025 07:01 AM	
6324	Client Support - Sevana Hospital	Feature	Dev Completed	Medium 1	Make Remarks field editable		VINEETH MOHANDAS	04/18/2025 07:08 AM	
6014	Client Support - Sevana Hospital	Support	New	Medium 1	Purchase Order printout modifications needed		Sevana Hospital	04/04/2025 07:29 AM	
4881	Client Support - Sevana Hospital	Support	Resolved	High	Shareholder beneficiaries add option should be based on UHID		Sevana Hospital	03/01/2025 06:15 AM	
4761	Client Support - Sevana Hospital	Feature	New	High	We need a workflow to properly book the profit/loss considering the patient paid amount also.		Sevana Hospital	02/25/2025 11:08 AM	
4755	Client Support - Sevana Hospital	Feature	Resolved	Low	Doctor wise pricing setup needed for IP consultation against room type		Sevana Hospital	02/25/2025 07:31 AM	
4156	Client Support - Sevana Hospital	Bug	Resolved	High2	Service Billing Issue		Sevana Hospital	01/13/2025 12:39 PM	
3817	Client Support - Alnas Hospital	Support	Resolved	Medium 1	CHAGES IN DISCHARGE BILL		VINEETH MOHANDAS	12/19/2024 12:21 PM	
3611	Client Support - Sevana Hospital	Feature	Resolved	Medium 1	Sponsor need to be selected depending on the validity		Sevana Hospital	12/07/2024 09:16 AM	
3223	Client Support - Sevana Hospital	Support	Dev In Progress	High	Product codes in General Store and Pharmacy Store should follow a common format		Anshad Anwar	11/15/2024 06:16 AM	
3198	Client Support - Sevana Hospital	Support	Resolved	High1	Visit validity need to be printed in consultation fee receipt		Sevana Hospital	11/12/2024 10:06 AM	
3147	Client Support - Sevana Hospital	Support	Resolved	High	All reports should have frozen headers and total rows		Sevana Hospital	11/04/2024 08:39 AM	
2891	Client Support - Sevana Hospital	Feature	Resolved	High	Pharmacy - Rack wise item search option		Sevana Hospital	10/01/2024 06:07 AM	
2880	Client Support - Sevana Hospital	Support	Resolved	High2	Package Billing		Sevana Hospital	09/28/2024 09:56 AM	
2879	Client Support - Sevana Hospital	Support	Feedback	Medium 1	Update Purchase return register		Sevana Hospital	09/28/2024 07:59 AM	
2715	Client Support - Sevana Hospital	Support	Resolved	High	Patient OP Card printing needed		Sevana Hospital	09/13/2024 04:49 PM	
2663	Client Support - Sevana Hospital	Support	Resolved	Medium 1	Discharge Summary -		Sevana Hospital	09/09/2024 08:59 AM	